Changing frequencies in the Scientific Atlanta Receiver—June 2

For many years ACN has been selling a combination set that includes the Scientific Atlanta Receiver and Satellite System Controller. On June 1-2 ACN will program this automated system to the new frequency and other parameters. If that system is operating correctly, it will be automatically programmed and you should be on the new signal by Monday afternoon—June 2. You should check your monitor to make sure the signal is coming in on Monday afternoon. If its there, no further action should be required.

In the following cases you may need to take specific action:

1. If you have a Controller and have been receiving ATN for NET 2003 and/or Florida Camp Meeting and show a no signal screen by 1 PM ET on June 2 (ET) you will need help. Call us at 800-226-1119, #4 or make an appointment for assistance at this web site. (From 11 AM until 1 PM we may be making adjustments that will affect your signal)

2. If you have been receiving the ATN signal in the past two weeks, but don't have the System Controller connected or working call 800-226-1119, #4.

3. If you have not been receiving any ATN programming in the last two weeks you need major assistance. That assistance is available after June 4 at 800-226-1119, #4.